**Ulric Aird**

**IT Technician**

[UlricA2023@tamcc.edu.gd](mailto:UlricA2023@tamcc.edu.gd)

**Experience**

**IT Support**

**Meta**

* Providing technical support to employees and diagnosing hardware and software issues.
* Installing, and maintaining computer systems.
* Performing routine maintenance tasks such as system backups and software updates.
* Documenting technical procedures and solutions.

**Project Manager**

**Microsoft**

* Leading a team in creating the Windows 10 Operating System.
* Lead the Team to a successful launch of Microsoft Office Suite.
* Created the Visual Studio Code application for fellow programmers within or outside the company.

**Education**

Master’s Degree in Computer Science

Massachusetts Institute of Technology (MIT)

Associate Degree in Information Technology

TA Marryshow Community College

Skills

* Windows and Linux OS
* Microsoft Office Suite
* Server Management
* Database Management